

Blue Pony  
 Hawthorn Cottage  
 Frogham Hill  
 Fordingbridge  
 Hampshire  
 SP6 2HW



**Customer Name:**

**Order Ref:**

Item description:	Action: (Tick as appropriate)
Reason for return:	<input type="checkbox"/> Exchange (state colour/size/style): <input type="checkbox"/> Refund
Reason for return:	<input type="checkbox"/> Exchange (please colour/size/style): <input type="checkbox"/> Refund
Reason for return:	<input type="checkbox"/> Exchange (please colour/size/style): <input type="checkbox"/> Refund

Please print and enclose this form with your return. Please ensure that any goods returned comply with our Returns Policy:

- Goods should be returned to us **unsoiled, unused and in all of the original packaging and complete with all tags still attached.**
- Goods must be fit for resale, not soiled in any way including dirt and animal hair!
- Do not write on the boxes or packaging.
- Riding hats need to be well packed for return with adequate shock absorbing wrapping.
- Returns must be returned within 14 days of receipt
- For our full returns policy, please refer to our website, [www.bluepony.co.uk](http://www.bluepony.co.uk)

Exchanges require a postage charge of £2.95 for parcels under 1.5kg and £4.95 for parcels above that weight. Please supply your credit card details below:

**Card Number:**

**Name (as on Card):**

**Expiry Date:**         **Issue number (if applicable):**

**Security Code:**    *(Last 3 digits on the signature strip on reverse of card)*

**Restocking fee:** A restocking fee of £2.50 is payable on the return of the following items: All long riding boots and wellingtons excluding bravo boots; Rugs; Grooming boxes and kits excluding tack trays; Clippers; and any other items weighing over 2kg. This is to cover the cost of the postage and enables us to keep the costs down for the majority of our customers.

Failure to meet the Returns Policy conditions will result in the goods being returned to you, which will incur an additional postage charge.